



Our Specialty Isn't What We Do, It's How We Do It®

Top Five Reasons to Use Caremark Specialty Pharmacy

1. Hassle-free benefits verification
2. Patient-centric care and engagement
3. Improved adherence
4. Broadest offering
5. Expertise

To refer a patient or to learn more about Caremark Specialty Pharmacy Services, please call CaremarkConnect® toll-free at 1-800-237-2767

How would you like to spend more time with your patients and less time managing their specialty medications?

Caremark® Specialty Pharmacy Services provides end-to-end support to physicians

1. Hassle-Free Benefits Verification Specialty Customer Care

- Researches insurance benefits and verifies coverage for the patient
- Provides coverage status to the patient and prescriber every 48 hours
- Communicates financial responsibility to insured member
- Collaborates with the physician office and health plan to secure authorization for treatment
- Determines coordination of benefits
- Provides information regarding assistance programs, upon request
- Triage to other providers when necessary

2. Patient-Centric Care and Engagement

The CareTeam manages the service needs of the patient by monitoring response to treatment and providing support and education on:

- Appropriate use of the prescribed medication
- Medication preparation, administration and storage
- Potential adverse reactions/side effects
- Signs and symptoms of disease progression
- The importance of adherence
- Access to a pharmacist or nurse 24 hours a day for emergency consultations

Continued



Caremark offers Specialty Pharmacy Services for:*

- Asthma
- Crohn's disease
- Growth hormone and related disorders
- Hematopoietic disorders
- Hemophilia, von Willebrand disease, and related bleeding disorders
- Hepatitis C
- Hormonal therapies
- Human Immunodeficiency Virus
- Immune disorders
- Infertility
- Lysosomal storage disorders
- Macular degeneration
- Multiple sclerosis
- Oncology
- Psoriasis
- Pulmonary arterial hypertension
- Pulmonary disorders
- Renal disorder
- Respiratory Syncytial Virus prevention
- Rheumatoid arthritis
- Transplant

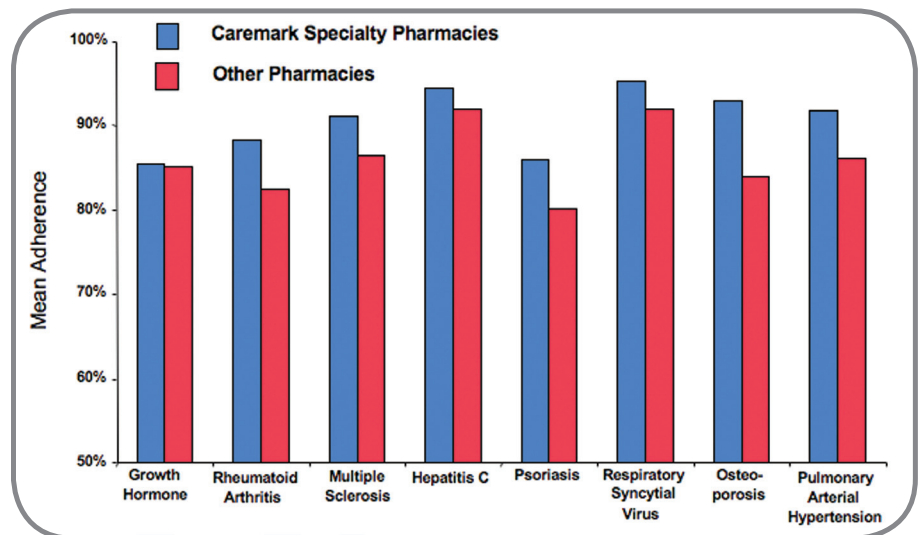
*Products distributed by Caremark and therapies covered by Caremark Specialty Pharmacy Services may change or expand from time to time. Call Caremark to check on desired medications or therapy areas not listed here.

¹Caremark Analytics and Outcomes 2006 analysis.

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3. Improved Adherence

- We help patients become more informed and involved in the management of their condition. Informed patients are more knowledgeable, satisfied and adherent.
- Caremark Specialty Pharmacy achieves a 5 percent to 15 percent improvement in patient adherence when compared to other pharmacies¹



4. Broadest Offering

- Caremark has access to over 99% of all specialty medications to treat chronic conditions
- This broad offering provides physicians with flexibility to choose the appropriate medication for the patient

5. Expertise

- Caremark has 30 years of experience in managing chronic diseases
- We help to reduce the time you spend getting patients on medication
- Our highly trained CareTeams of pharmacists, nurses and customer service representatives understand the unique needs of your patients



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